

Student Support Services Policy

The Australian Shiatsu College administrative staff (Liam O’Grady and Genevieve Marendaz) administer the day to day management of the College as well as provide ongoing support for students. Administrative staff offer support in a range of queries covering academic, enrolment, student resources and other advice.

The College Directors (Jason Chong and Lawrence Maskill) are also available to provide support for students and assist in general educational queries. The Directors meet individually with students at the end of each semester (or when necessary) to offer the opportunity for the student to review and evaluate their progress and self-development throughout the course.

In case of personal difficulties, study problems or financial hardship affecting their studies, students are asked to speak with the College Directors so that appropriate consideration may be given.

Students are also encouraged to discuss issues that may arise during class in the first instance, directly with the class teacher. If necessary, the teacher can then refer the student to the Directors, as well as external support services as appropriate.

The Student Wellbeing Advisor (Hendrika VanDyk) is also available for students to contact should they require support. Requests are to be made through administrative staff.

The College has available a list of external support services available to students if external referral is recommended.